



Glenda R. Weibel
Federal Docket Manager
1600 7th Avenue
Suite 1508
Seattle, WA 98191
206-346-9428

VIA E-MAIL and ECFS

August 12, 2016

William Dever (william.dever@fcc.gov)
Ben Childers (ben.childers@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

**Re: CenturyLink QC 2nd Quarter 2016 Special Access Metrics Report No. 1
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Dever, Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* (*MO&O*) released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, CenturyLink QC¹ files its Special Access Metrics Report for the Second Quarter of 2016. This Report No. 1 includes all of the metrics required in the *MO&O* with the exception of the New Installation Trouble Report Rate which, as ordered, will be filed as Report No. 2 up to fifteen days later. As set forth in the *MO&O*, the metrics are "[due] to the Commission by the 45th day after the end of the quarter with the exception of the New Installation Trouble Report Rate, which will be provided by the 60th day after the end of the quarter."²

If you have questions regarding this report, please contact me at 206-346-9428 or at Glenda.weibel@centurylink.com.

Sincerely,

/s/Glenda R. Weibel

Attachment

¹ Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

² *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	APRIL 2016				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	14	78.57%	5	100.00%	-0.81
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	624	89.90%	196	93.88%	-0.57
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	71	95.77%	4	100.00%	-1.62
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%			.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	327	93.88%	147	83.67%	-2.31
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	2	50.00%	-2.13
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	721	0.97%	91	0.00%	-0.9
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	21925	1.94%	10876	1.92%	-0.92
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2222	0.72%	1370	0.15%	0.44
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	4:45			.
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	426	3:23	209	4:17	-2.7
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	16	3:38	2	2:10	-0.66
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	60	88.33%	2	100.00%	-1.48
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	981	84.61%	230	91.74%	-0.24
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	123	95.93%	24	100.00%	-0.85
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	459	93.46%	134	83.58%	-2.32
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	24	87.50%	11	45.45%	-2.61
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	813	1.11%	107	0.00%	-0.73
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	23492	1.57%	11240	1.52%	-0.79
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2480	0.56%	1504	0.80%	-1.54
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	5:06			.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	369	4:43	171	4:56	-1.2
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	6:01	12	27:13	-1.67
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	2	100.00%	.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	414	80.92%	119	97.48%	0.8
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	69	94.20%	10	100.00%	-1.12
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	75.00%			.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	246	94.72%	95	83.16%	-2.72
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	81.82%	3	100.00%	-1.16

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	APRIL 2016				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	638	0.94%	47	2.13%	-1.47
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12347	0.77%	5861	0.78%	-1.07
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1226	0.33%	934	0.00%	0.06
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	2:15	1	2:27	-1.22
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	95	3:01	46	5:18	-2.11
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	4:05			.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	2	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	131	89.31%	42	90.48%	-1.07
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	70.00%	5	40.00%	-1.68
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0			2	100.00%	.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	68	80.88%	29	55.17%	-2.59
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%	10	90.00%	-0.71
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	172	0.58%	18	0.00%	-1.8
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4447	0.94%	2894	1.11%	-1.41
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	496	0.00%	355	0.28%	-1.72
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	6:42			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	42	5:05	32	18:15	-1.91
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	3:30	.
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	50	98.00%	2	50.00%	-3.1
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	632	88.92%	175	89.71%	-0.96
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	62	96.77%	25	88.00%	-1.97
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	271	95.94%	167	93.41%	-1.59
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	14	92.86%	10	90.00%	-1.15
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1471	0.34%	252	1.98%	-2.93
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18919	0.77%	7268	0.94%	-1.8
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2041	0.29%	1233	0.41%	-1.32
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	2:22	5	3:54	-1.86
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	146	3:05	68	3:46	-1.68
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:10	5	3:17	-1.4

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	APRIL 2016				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%			.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	91	86.81%	52	98.08%	0.26
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	93.75%	4	100.00%	-1.51
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0					
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	53	64.15%	38	76.32%	-0.39
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	2	100.00%	-1.26
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	262	0.76%	25	0.00%	-1.59
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4212	1.04%	2226	0.99%	-0.87
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	462	0.00%	360	0.00%	.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	1:34			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	44	3:50	22	5:58	-1.88
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%			.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	121	87.60%	35	80.00%	-1.69
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	22	77.27%	2	100.00%	-1.19
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	28	78.57%	34	94.12%	-0.13
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	100.00%	1	0.00%	-2.92
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	288	0.00%	44	0.00%	.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3480	0.72%	1607	0.93%	-1.49
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	321	0.00%	255	0.39%	-1.68
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0					
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	25	4:46	15	3:35	-0.62
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	1:15	.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	91.67%	11	72.73%	-1.73
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	327	91.13%	73	97.26%	-0.4
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	93.75%	6	83.33%	-1.46
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			8	100.00%	.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	96	93.75%	84	66.67%	-3.82
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%	4	100.00%	.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	482	0.41%	100	0.00%	-1.29

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	APRIL 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6878	1.56%	2675	1.53%	-0.95	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	612	0.16%	425	0.24%	-1.16	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	3:34			.	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	107	4:15	41	4:27	-1.23	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:13	1	0:37	.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%	2	50.00%	-2.42	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	216	94.91%	96	95.83%	-0.98	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	28	85.71%	9	100.00%	-0.7	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	96	90.63%	41	90.24%	-1.04	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	100.00%			.	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	332	1.20%	20	0.00%	-1.49	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6933	1.92%	3947	1.44%	0.1	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	788	1.27%	641	1.09%	-0.81	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	36:59			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	133	2:54	57	4:15	-2.16	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	3:28	7	3:16	-0.84	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	1	100.00%	.	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	298	79.53%	113	84.96%	-0.44	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	46	91.30%	8	62.50%	-2.36	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%			.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	122	86.07%	113	65.49%	-3.25	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	100.00%	1	100.00%	.	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	726	0.41%	55	0.00%	-1.52	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11136	0.88%	4431	0.88%	-1	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1229	0.81%	988	0.30%	-0.05	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:38			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	98	3:29	39	4:11	-1.79	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	7:25	3	1:03	-0.32	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	90.00%			.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	APRIL 2016				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	127	87.40%	17	88.24%	-1.22
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	93.75%	1	100.00%	-1.95
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0					
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	45	97.78%	15	66.67%	-3.11
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	1	100.00%	.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	200	0.50%	39	0.00%	-1.6
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3114	0.90%	1110	1.44%	-1.93
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	293	0.00%	171	0.00%	.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	6:25			.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	28	3:21	16	5:02	-2.2
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	66.67%	2	100.00%	-1.15
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	300	87.00%	102	98.04%	0.67
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	46	93.48%	4	75.00%	-1.79
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	141	95.74%	50	84.00%	-2.66
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	87.50%	1	100.00%	-1.74
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	303	0.33%	18	0.00%	-1.97
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9761	1.42%	3635	1.76%	-1.86
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1117	0.45%	644	0.78%	-1.54
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:33			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	139	2:46	64	3:59	-1.81
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	3:31	5	2:09	-0.38
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	36	94.44%	2	100.00%	-1.77
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	569	90.16%	181	91.16%	-0.91
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	73	97.26%	11	63.64%	-3.45
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	75.00%			.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	257	88.72%	85	72.94%	-2.76
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	100.00%	8	75.00%	-2.11
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	879	0.34%	224	1.79%	-2.48
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18681	1.15%	7348	1.14%	-0.99

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

				APRIL 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1933	0.31%	1164	0.43%	-1.33	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	2:32	4	4:37	-1.79	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	214	5:42	84	6:45	-1.34	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:43	5	11:10	-1.59	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	1	100.00%	.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	80	90.00%	38	100.00%	0.07	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	100.00%	7	100.00%	.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	21	57.14%	17	76.47%	-0.45	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	2	100.00%	-0.74	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	158	1.90%	28	0.00%	-1.17	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2754	2.00%	1709	1.70%	-0.56	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	261	0.00%	167	0.00%	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	6:47			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	55	2:53	29	2:31	-0.63	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	MAY 2016				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	22	100.00%	6	100.00%	.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	853	96.13%	245	93.88%	-1.41
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	63	95.24%	16	50.00%	-3.84
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	255	93.73%	120	81.67%	-2.8
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%	3	100.00%	.
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	708	1.84%	91	1.10%	-1.02
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	21778	1.96%	10909	2.16%	-1.76
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2197	0.73%	1369	0.15%	0.45
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	16:39	1	10:30	-1.71
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	426	3:13	236	4:05	-2.98
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	16	2:48	2	2:31	-0.81
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	30	86.67%	10	100.00%	-0.68
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	905	89.28%	264	90.53%	-0.88
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	107	92.52%	31	90.32%	-1.24
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	66.67%	1	100.00%	-1.41
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	439	92.94%	132	91.67%	-1.18
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	21	100.00%	4	75.00%	-2.42
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	807	0.74%	107	0.00%	-0.96
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	23325	1.50%	11240	1.71%	-1.9
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2437	0.33%	1487	0.27%	-0.8
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	7:30			.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	349	3:26	192	3:54	-1.63
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	2:26	4	2:11	-0.87
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%	3	100.00%	.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	551	91.83%	100	94.00%	-0.81
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	54	92.59%	10	60.00%	-2.74
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	198	89.39%	68	76.47%	-2.33
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	100.00%	4	75.00%	-2

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	MAY 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	634	0.47%	46	2.17%	-1.89	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12293	1.27%	5892	1.36%	-1.3	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1212	0.58%	933	0.21%	-0.22	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	21:44	1	7:39	-0.98	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	156	3:31	80	3:46	-1.33	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:54	2	5:49	-3.25	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%				.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	120	90.83%	46	97.83%	-0.24	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	100.00%	4	100.00%		.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0						
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	39	92.31%	34	76.47%	-2.15	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	2	100.00%		.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	170	0.59%	18	0.00%	-1.79	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4433	1.08%	2902	0.93%	-0.61	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	495	0.40%	350	0.00%	-0.75	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:23				.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	48	3:49	27	3:29	-0.89	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:46				.
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	49	97.96%	4	100.00%	-1.87	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	784	89.67%	147	91.84%	-0.83	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	69	92.75%	17	88.24%	-1.37	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	100.00%				.
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	289	87.54%	84	89.29%	-0.89	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%	9	88.89%	-1.25	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1466	2.18%	252	1.59%	-0.8	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18719	0.79%	7258	1.03%	-2.16	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2023	0.69%	1230	0.16%	0.27	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	32	5:23	4	3:35	-0.37	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	148	2:58	75	4:56	-2.17	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	3:11	2	1:04	-0.38	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	MAY 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	42.86%	1	100.00%	-1	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	108	91.67%	69	89.86%	-1.25	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	100.00%	3	100.00%	.	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	34	76.47%	21	80.95%	-0.98	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	1	100.00%	.	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	261	0.77%	24	4.17%	-1.95	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4210	1.64%	2231	1.43%	-0.62	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	458	0.00%	360	0.00%	.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	3:50	1	6:49	-1.88	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	69	3:28	32	6:38	-2.15	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	4	100.00%	.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	124	91.94%	26	96.15%	-0.84	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%	4	50.00%	-2.09	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	17	82.35%	13	84.62%	-1.21	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	286	0.35%	44	0.00%	-1.68	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3463	1.73%	1601	0.94%	0.33	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	316	1.90%	254	0.00%	0.16	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	0:44			.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	60	4:10	15	3:03	-0.59	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	10:06			.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	14	85.71%	3	66.67%	-1.48	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	236	90.25%	42	88.10%	-1.21	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	90.00%	6	83.33%	-1.27	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			2	100.00%	.	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	122	89.34%	28	53.57%	-3.74	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	2	100.00%	.	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	478	0.00%	102	0.00%	.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	MAY 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6881	1.41%	2669	1.16%	-0.42	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	608	1.15%	426	0.23%	-0.2	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	97	4:49	31	4:19	-0.67	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:35	1	0:57	-0.87	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	84.62%	1	100.00%	-1.65	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	210	97.14%	89	92.13%	-1.97	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	100.00%	2	100.00%	.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%			.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	85	94.12%	57	87.72%	-1.82	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	1	100.00%	.	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	324	1.54%	20	0.00%	-1.39	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6912	1.91%	3952	1.54%	-0.15	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	785	0.38%	641	0.31%	-0.86	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	6:04			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	132	2:55	61	3:02	-1.14	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	0:50	2	0:33	-0.96	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	100.00%	1	0.00%	-3.43	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	333	91.29%	103	91.26%	-1	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	35	82.86%	14	92.86%	-0.75	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	73	94.52%	183	46.99%	-5.27	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	4	25.00%	-2.21	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	717	0.42%	54	0.00%	-1.52	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11010	0.82%	4420	0.68%	-0.46	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1218	0.41%	990	0.10%	-0.16	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	5:12			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	90	4:08	30	2:39	0.06	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	24:56	1	0:31	-0.83	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%	2	100.00%	.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	MAY 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	157	94.27%	16	81.25%	-1.98	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	1	100.00%		.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0						
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	33	100.00%	13	61.54%	-3.29	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	195	0.51%	39	2.56%	-1.77	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3086	1.13%	1122	1.69%	-1.87	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	290	0.34%	171	0.00%	-1.2	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:00	1	4:00		.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	35	3:35	19	4:35	-1.52	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:47				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	315	93.02%	71	90.14%	-1.31	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	59	96.61%	8	62.50%	-3.09	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	108	79.63%	46	86.96%	-0.49	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	100.00%	5	80.00%	-1.75	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	301	0.33%	17	0.00%	-1.98	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9693	1.76%	3611	1.30%	0.14	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1114	1.26%	645	0.47%	-0.01	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	0:44				.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	171	3:22	47	4:09	-1.38	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	2:12	3	1:48	-1.01	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	100.00%	4	100.00%		.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	567	92.24%	177	94.35%	-0.72	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	84	91.67%	24	79.17%	-2.04	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	216	90.74%	54	64.81%	-3.42	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	88.89%	4	100.00%	-1.31	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	863	0.23%	222	0.90%	-1.89	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18513	1.06%	7319	0.90%	-0.31	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

				MAY 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1902	0.47%	1168	0.17%	-0.17	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:08	2	4:03	-1.33	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	196	3:24	66	4:24	-1.78	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	5:33	2	8:40	-1.3	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	55	87.27%	32	90.63%	-0.94	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	80.00%			.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	50	86.00%	13	61.54%	-2.22	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	156	3.21%	28	0.00%	-0.9	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2767	1.26%	1697	0.94%	-0.4	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	261	0.77%	167	0.00%	-0.8	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	21:07			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	35	2:33	16	2:27	-0.96	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:51			.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	JUNE 2016				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	77	96.10%	2	100.00%	-1.88
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	809	94.31%	258	96.51%	-0.66
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	82	95.12%	5	80.00%	-1.86
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	100.00%			.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	461	95.88%	114	82.46%	-2.89
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	15	100.00%	5	80.00%	-2.08
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	692	1.73%	89	1.12%	-1.08
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	21626	2.85%	10828	2.47%	0.21
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2178	0.64%	1368	0.15%	0.31
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	6:41	1	4:09	-1.17
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	616	3:23	267	4:17	-3.04
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	3:35	2	3:04	-1.18
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	48	91.67%	2	100.00%	-1.62
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	790	90.13%	328	89.94%	-1.03
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	89	92.13%	16	93.75%	-1.23
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	436	96.10%	132	91.67%	-1.76
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	14	92.86%	7	85.71%	-1.32
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	782	0.90%	106	0.00%	-0.86
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	23075	1.67%	11215	1.44%	0
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2399	1.13%	1485	0.67%	-0.14
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	20:54			.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	386	3:21	161	4:45	-1.76
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	27	3:55	10	24:40	-1.69
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	36	100.00%	1	100.00%	.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	453	84.99%	87	95.40%	-0.02
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	57	84.21%	8	62.50%	-1.9
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%	.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	284	89.44%	60	78.33%	-2.18
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	77.78%	4	75.00%	-1.07

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	JUNE 2016				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	624	0.00%	46	4.35%	-4.17
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12190	1.49%	5879	1.65%	-1.49
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1205	0.41%	935	0.00%	0.2
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			2	6:24	.
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	182	3:34	97	3:36	-1.05
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:52			.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	2	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	141	93.62%	61	96.72%	-0.68
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	88.24%	1	100.00%	-1.74
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0					.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	82	95.12%	31	74.19%	-2.96
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	100.00%	.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	166	0.60%	5	0.00%	-2.15
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4422	1.31%	2948	0.58%	0.87
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	494	0.40%	349	0.29%	-1.2
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	24:01			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	58	2:50	17	2:59	-1.17
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	3:55	1	0:57	-0.58
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	104	93.27%			.
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	567	88.18%	126	87.30%	-1.1
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	62	91.94%	20	85.00%	-1.55
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	80.00%			.
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	380	95.00%	98	80.61%	-2.74
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	71.43%	2	50.00%	-1.34
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1437	0.90%	249	1.20%	-1.27
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18545	1.14%	7276	1.50%	-2.41
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2012	0.75%	1221	0.08%	0.58
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	4:33	3	2:23	-0.24
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	212	3:12	109	8:38	-2.73
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	2:05	1	1:41	-0.96

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	JUNE 2016				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%			.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	248	96.77%	45	77.78%	-3.44
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	72.73%	5	80.00%	-1.21
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0					
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	157	98.73%	21	76.19%	-3.49
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above					
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	256	1.56%	24	0.00%	-1.31
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4308	1.21%	2244	1.29%	-1.18
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	458	0.22%	358	0.00%	-1.09
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	14:54			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	52	4:06	29	4:09	-1.03
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:47			.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	88.89%			.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	145	77.24%	35	77.14%	-1.01
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	62.50%	8	87.50%	-0.65
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	52	82.69%	7	71.43%	-1.44
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	100.00%	.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	282	0.71%	44	2.27%	-1.61
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3461	1.39%	1615	1.42%	-1.06
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	315	0.32%	254	0.00%	-1.08
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	5:07	1	5:46	-3.83
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	48	4:45	23	8:09	-1.8
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:26			.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	90.00%			.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	189	95.24%	49	89.80%	-1.72
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	100.00%	2	100.00%	.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0					
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	196	91.33%	14	64.29%	-2.6
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	2	100.00%	.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	471	1.06%	100	1.00%	-1.35

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	JUNE 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6788	1.27%	2657	0.72%	0.4	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	602	0.83%	426	0.23%	-0.51	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	5:08	1	2:46	-0.88	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	86	4:33	19	5:36	-1.43	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	3:37	1	2:45	-1.18	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%			.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	181	96.69%	110	96.36%	-1.07	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	22	81.82%	1	100.00%	-1.57	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	90	100.00%	37	100.00%	.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	319	0.31%	20	0.00%	-1.95	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6877	2.22%	3884	2.39%	-1.34	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	772	0.26%	641	0.31%	-1.11	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:40			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	153	3:01	93	3:52	-2.22	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:03	2	8:35	-1.75	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	61	91.80%	1	100.00%	-1.85	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	339	90.56%	220	85.45%	-1.69	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	29	93.10%	23	100.00%	-0.69	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%			.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	177	94.35%	231	87.01%	-2.24	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	0.00%	-1.86	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	706	0.42%	53	0.00%	-1.52	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10991	0.83%	4526	0.82%	-0.96	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1210	0.66%	963	0.10%	0.22	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	6:57			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	91	3:11	37	4:07	-1.85	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:33	1	4:34	-5.68	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%			.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	JUNE 2016				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	108	95.37%	14	92.86%	-1.25
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	86.67%	2	100.00%	-1.45
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	115	86.09%	7	85.71%	-1.02
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%			.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	192	1.04%	39	2.56%	-1.47
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3032	1.19%	1123	1.07%	-0.81
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	288	0.00%	171	0.00%	.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	11:49	1	20:44	-1.47
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	36	5:57	12	3:04	-0.12
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	24	100.00%	3	100.00%	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	381	92.39%	74	95.95%	-0.69
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	55	89.09%	2	100.00%	-1.51
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	150	97.33%	39	89.74%	-2.27
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%	1	100.00%	-1.65
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	294	0.34%	17	0.00%	-1.97
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9579	1.58%	3584	1.26%	-0.18
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1105	0.36%	645	0.31%	-0.89
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:01			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	151	3:33	45	3:41	-1.13
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:06	2	1:04	-0.89
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	60	96.67%	1	100.00%	-2.12
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	574	89.90%	167	88.02%	-1.26
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	61	91.80%	6	33.33%	-3.44
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0					
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	329	96.66%	114	90.35%	-1.99
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	91.67%	3	100.00%	-1.51
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	851	0.00%	220	0.91%	-2.69
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18377	0.85%	7368	0.83%	-0.87

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

				JUNE 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1872	0.43%	1170	0.17%	-0.27	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			2	2:50		.
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	157	3:24	61	6:12	-1.96	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	3:42	2	1:13	-0.48	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%				.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	67	95.52%	55	94.55%	-1.15	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	85.71%	3	66.67%	-1.42	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	28	71.43%	20	75.00%	-1.04	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			2	100.00%		.
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	155	0.65%	28	0.00%	-1.62	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2773	1.30%	1697	1.00%	-0.46	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	260	0.00%	168	1.19%	-2.07	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:00				.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	36	3:16	17	3:59	-1.41	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			2	1:26		.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	113	94.69%	13	100.00%	-1.02
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	2286	93.79%	699	94.85%	-0.72
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	216	95.37%	25	64.00%	-3.76
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	9	88.89%			.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1043	94.73%	381	82.68%	-2.95
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	26	100.00%	10	80.00%	-2.43
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	707	1.56%	90	1.11%	-1.15
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	21776	2.25%	10871	2.18%	-0.77
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2199	0.68%	1369	0.15%	0.37
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	32	10:19	2	7:19	-1.37
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1468	3:20	712	4:13	-4.27
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	46	3:20	6	2:35	-0.59
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	138	89.13%	14	100.00%	-0.53
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	2676	87.82%	822	90.63%	-0.4
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	319	93.73%	71	94.37%	-1.05
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	83.33%	1	100.00%	-1.65
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	1334	94.15%	398	88.94%	-1.96
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	59	93.22%	22	63.64%	-3.03
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	801	0.87%	107	0.00%	-0.87
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	23297	1.58%	11232	1.56%	-0.91
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2439	0.66%	1492	0.60%	-0.88
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	10:47			.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1104	3:50	524	4:30	-1.91
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	49	4:17	26	22:23	-1.99
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	55	100.00%	6	100.00%	.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1418	86.46%	306	95.75%	0.33
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	180	90.56%	28	75.00%	-2.2
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	80.00%	1	100.00%	-1.59
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	728	91.21%	223	79.82%	-2.26
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	30	86.67%	11	81.82%	-1.24

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	632	0.47%	46	2.17%	-1.88
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12277	1.17%	5877	1.26%	-1.3
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1214	0.41%	934	0.11%	-0.19
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	8:45	4	5:44	-0.85
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	433	3:26	223	4:01	-1.98
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	16	2:26	2	5:49	-2.94
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	4	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	392	91.33%	149	95.30%	-0.48
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	43	88.37%	10	70.00%	-1.89
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0			2	100.00%	.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	189	89.42%	94	69.15%	-3.12
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	13	92.31%	-0.89
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	169	0.59%	14	0.00%	-1.87
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4434	1.11%	2915	0.86%	-0.37
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	495	0.20%	351	0.28%	-1.15
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	11:02			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	148	3:47	76	9:35	-1.94
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:21	2	2:13	-0.98
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	203	95.57%	6	83.33%	-1.69
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1983	89.01%	448	89.73%	-0.91
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	193	93.78%	62	87.10%	-1.85
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	13	92.31%			.
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	940	92.98%	349	88.83%	-1.65
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	27	85.19%	21	85.71%	-1.22
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1458	1.17%	251	1.59%	-1.35
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18728	0.90%	7267	1.16%	-2.14
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2025	0.59%	1228	0.24%	-0.14
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	50	4:52	12	3:25	-0.03
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	506	3:06	252	6:13	-3.1
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	35	2:32	8	2:32	-1.03

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	76.47%	1	100.00%	-1.46
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	447	93.51%	166	89.16%	-1.67
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	38	89.47%	12	91.67%	-1.24
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	244	88.11%	80	77.50%	-2.17
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	3	100.00%	-1.32
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	260	1.15%	24	0.00%	-1.44
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4243	1.30%	2234	1.25%	-0.91
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	459	0.00%	359	0.00%	.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	8:48	1	6:49	-1.32
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	165	3:46	83	5:35	-2.32
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:47			.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	94.12%	4	100.00%	-1.53
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	390	85.13%	96	83.33%	-1.16
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	35	77.14%	14	78.57%	-1.18
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	97	81.44%	54	88.89%	-0.41
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	100.00%	2	50.00%	-2.42
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	285	0.35%	44	0.00%	-1.67
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3468	1.27%	1608	1.12%	-0.73
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	317	0.63%	254	0.00%	-0.69
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:39	1	5:46	-1.88
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	133	4:30	53	5:25	-1.45
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	8:52	1	1:15	-0.5
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	36	88.89%	14	71.43%	-1.92
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	752	91.89%	164	92.68%	-0.96
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	55	94.55%	14	85.71%	-1.69
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			10	100.00%	.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	414	91.30%	126	63.49%	-3.82
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	100.00%	8	100.00%	.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	477	0.42%	101	0.00%	-1.29

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6849	1.42%	2667	1.12%	-0.32
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	607	0.66%	426	0.23%	-0.71
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	4:41	1	2:46	-0.96
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	290	4:31	91	4:39	-1.15
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	2:25	3	1:26	-0.55
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	31	93.55%	3	66.67%	-1.95
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	607	96.21%	295	94.92%	-1.25
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	64	87.50%	12	100.00%	-0.56
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	271	94.83%	135	91.85%	-1.59
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	100.00%	1	100.00%	.
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	325	0.92%	20	0.00%	-1.59
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6907	2.01%	3928	1.78%	-0.49
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	782	0.64%	641	0.62%	-0.98
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	17:59			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	418	2:57	211	3:44	-2.54
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	2:45	11	3:44	-1.37
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	84	94.05%	3	66.67%	-2.12
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	970	87.42%	436	86.70%	-1.1
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	110	89.09%	45	91.11%	-0.97
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	9	100.00%			.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	372	91.67%	527	68.50%	-4.06
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	15	100.00%	6	33.33%	-3.14
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	716	0.42%	54	0.00%	-1.52
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11046	0.84%	4459	0.78%	-0.78
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1219	0.66%	980	0.20%	-0.05
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	5:16			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	279	3:36	106	3:43	-1.21
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	23	9:11	5	1:39	-0.62
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	32	96.88%	2	100.00%	-1.95

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	392	92.35%	47	87.23%	-1.45
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	39	92.31%	4	100.00%	-1.39
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	193	91.19%	35	68.57%	-2.88
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	100.00%	1	100.00%	.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	196	0.51%	39	2.56%	-1.78
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3077	1.07%	1118	1.43%	-1.58
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	290	0.00%	171	0.00%	.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	8:16	2	12:22	-1.25
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	99	4:23	47	4:21	-1.01
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:47			.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	33	96.97%	5	100.00%	-1.68
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	996	90.96%	247	95.14%	-0.43
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	160	93.13%	14	71.43%	-2.39
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	399	91.98%	135	86.67%	-1.68
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	21	90.48%	7	85.71%	-1.21
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	299	0.33%	17	0.00%	-1.98
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9678	1.59%	3610	1.44%	-0.62
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1112	0.72%	645	0.47%	-0.6
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	1:46			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	461	3:15	156	3:57	-1.75
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	23	2:28	10	1:50	-0.46
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	115	96.52%	7	100.00%	-1.48
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1710	90.76%	525	91.24%	-0.91
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	218	93.58%	41	68.29%	-3.43
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	75.00%			.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	802	92.52%	253	79.05%	-2.63
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	33	93.94%	15	86.67%	-1.51
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	864	0.23%	222	1.35%	-2.34
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18524	1.02%	7345	0.95%	-0.7

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2016

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1902	0.42%	1167	0.26%	-0.55
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	2:22	8	4:02	-1.94
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	567	4:16	211	5:51	-2.02
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	23	4:10	9	8:24	-1.51
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%	1	100.00%	.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	202	91.09%	125	95.20%	-0.41
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	36	88.89%	10	90.00%	-1.33
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	99	75.76%	50	72.00%	-1.3
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%	4	100.00%	-0.74
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	156	1.92%	28	0.00%	-1.17
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2765	1.52%	1701	1.23%	-0.52
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	261	0.38%	167	0.60%	-1.19
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	14:20			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	126	2:54	62	2:54	-0.99
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:51	2	1:26	-0.55

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.